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June 10, 2010

Kevin S. Law
President & Chief Executive Officer

Hon. Caroline Z. Bazzini
Mayor
Inc. Village of Brookville
18 Horse Hill Road
Brookville, NY 11545

Dear Mayor Bazzini:

The Long Island Power Authority (LIPA) has a "*Critical Care Program*" that helps us identify customers who rely on life-support equipment. When a severe storm is forecasted or some other event impacting reliability of service occurs, LIPA will call our critical care customers so they can make advanced preparations. If outages do occur, every effort is made to restore their electricity as quickly as possible.

One of the lessons learned from March's historic Nor'easter is there are more LIPA customers who should be enrolled in this program. However, we need our customers to contact us and provide a medical certificate from their doctor or local Board of Health so we can note the account and tag the meter as "critical care."

There are 11 devices that meet the medical criteria for life-support equipment, which include:

1. Apnea Monitor
2. Curraise Respirator
3. Positive Pressure Respirator
4. Suction Machine
5. IV Feeding Machine
6. Tank Type Respirator
7. Respirator/Ventilator
8. Hemodialysis Machine
9. Rocking Bed Respirator
10. Oxygen Concentrator
11. IV Medical Infusion Machine

LIPA is taking steps to better promote this program. I encourage you to share this information with your constituents. For more information on LIPA's "*Critical Care Program*," your constituents can call 1-800-490-0025 or visit www.lipower.org. Thank you for helping spread this important message.

Sincerely,

Kevin S. Law